

Holiday Shores Resort

Policies

At Holiday Shores Resort, our goal is to provide a wholesome family atmosphere for the enjoyment of all our guests. To make your stay enjoyable, we have formed the following resort policies:

Reservations: To ensure your stay is enjoyable and comfortable, cabin reservations can be made up to the maximum occupancy of the cabin.

Check in & Check out Times: Official Check in time is 3:00 p.m. unless your cabin is clean and ready before then. Check out is 10 a.m. unless there is not a check in party waiting for the cabin.

Deposits and Cancellations: Deposits will be required to hold cabin reservations. In case of cancellation, your deposit will be refunded upon paid re-rental of your cabin, less a \$25 administrative fee. No refunds for cancellations less than 30 days prior to your scheduled arrival date.

Early Departure/No Show: Early departures and no shows will be charged the full amount of the reservation. Please understand we cannot re-rent your cabin without sufficient notice.

Quiet Time: From 10:00 p.m. until 8:00 a.m. Please respect your neighbors right to sleep.

Pets: Dogs are allowed for an additional fee. Dogs must be crated at night and if left alone in the cabin for extended periods of time. Dogs need to be leashed when outside. Please pick up after your dog.

Visitors: The facilities at Holiday Shores Resort are for the exclusive use of our registered guests. Your cabin fees are based on the number of people that you made reservations for. This does not include additional visitors, guests, neighbors, friends or relatives that may drop by and wish to stay overnight.

Smoking: Smoking is strictly prohibited in all our cabins. You are welcome to smoke outside and on the deck. If the policy is broken, there will be a \$150 cleaning fee.

Alcohol: Alcohol is permitted on the Resort Grounds, but keep in mind that obnoxious, loud, rowdy, grossly drunken behavior will not be tolerated and your stay will be terminated without refund. Alcohol is not allowed on the Dock, Swim platform or rental boats.

Boat Slips: 20' and 24' Boat Slips are available on a first come/first serve basis for Registered guests.

Picnic Pavilions and Campfire Rings: Picnic Pavilions and Campfire rings are available throughout the resort grounds for all our guests to use. If you have an event and would like to reserve them, please see the office to set it up. Campfire wood is available for sale at the office.

Damages/Clean up: We have worked hard to provide clean, well maintained cabins for your use and normal wear and tear is expected. You will be charged for excessive damage and/or missing items. Dishes should be washed and returned to the cabinets before check out.

Thank you for reviewing these policies. If you have any questions or concerns, please feel free to ask questions.

Enjoy your stay at Holiday Shores Resort